

## SERVICE CHARGES Area - Brisbane and Gold Coast

Effective Date – 1 January 2021

ITEM	DESCRIPTION	FEE
<b>All rates are exclusive of GST</b>		
<b>Normal Operating Hours</b> Note: All public holidays are treated as a Sunday	Monday to Friday – 6:00am to 6:00pm	Not applicable
<b>Out of Hours</b> Note: Rates are applied as “ex-plant” times and not “on-site” times.	Monday to Friday – 4:00am to 6:00am Monday to Friday – 6:00pm to 4:00am Saturday – 4:00am to 12:00noon Saturday – 12:00noon to 5:00pm Saturday 5:00pm to midnight Sunday & Public Holidays Note: All public holidays are treated as a Sunday	\$8.00/m <sup>3</sup> (min charge of \$32.00) \$45.00/m <sup>3</sup> (min charge of \$180.00) \$8.00/m <sup>3</sup> (min charge of \$32.00) \$30.00/m <sup>3</sup> (min charge of \$120.00) \$45.00/m <sup>3</sup> (min charge of \$180.00) \$45.00/m <sup>3</sup> (min charge of \$180.00)
<b>Plant After Hours Service Fee</b> Minimum 72 hours notice required	Applies outside Normal Operating Hours Monday to Friday after 6.00pm and before 4.00am Saturday after 12.00noon	\$2,000.00 \$2,000.00
<b>Plant Personnel</b>	Monday to Friday after 6pm & before 4am, Saturday noon - 5pm Saturday 5.01pm to 12 midnight, Sunday & Public Holidays	\$72.00/personnel/hr minimum 4 hours \$144.00/personnel/hr minimum 4 hours
<b>Order Cancellation Outside Hours</b>	Cancellation of pour within 48 hours	Plant and Personnel charges will Apply
<b>Order Cancellation</b>	Cancellation of a pour greater than 100m <sup>3</sup> within 12 hours of delivery	\$1,000.00
<b>Agitator Standby</b>	Monday to Friday after 6pm & before 4am, Saturday noon - 5pm Saturday 5.00pm to 12 midnight, Sunday & Public Holidays	\$72.00/truck/hr minimum 4 hours \$144.00/truck/hr minimum 4 hours
<b>Waiting Time</b>	Applies after 30 minutes on site - Normal Operating Hours - Out of Hours	\$2.50 per min after the frst 30 mins \$5.00 per min after the frst 30 mins
<b>Minimum Load</b>	Applies to loads less than 4.0m <sup>3</sup>	\$40.00 per undelivered m <sup>3</sup> (or part thereof) less than 4.0 m <sup>3</sup>
<b>Distance Cartage</b>	Up to 15kms from Hymix plants	\$2.00 per km/m <sup>3</sup> will apply thereafter
<b>Returned Concrete Handling Fee</b>	Applies to any unused concrete returned from site. On all occasions, customers will be given the choice of taking the excess concrete on their site or have it returned to Hymix at the following cost: 0.1m <sup>3</sup> to 1.0m <sup>3</sup> > 1.0m <sup>3</sup> rounded up to nearest whole m <sup>3</sup>	\$150.00/m <sup>3</sup> \$150.00/m <sup>3</sup>
<b>Manual Additions</b> Max 12kg per unit	All manual additions	POA
<b>Customer Supplied Colour and other additives</b>	Any colour or additive supplied by customer will incur fees including a truck washout fee. All colour or additive supplied must comply with Hymix Health & Safety Policy. If it does not comply, Hymix has the right not to use the colour or additive supplied or supply at a higher rate	POA
<b>Slump Modification</b>	For increased slump greater than 80mm a charge per additional 20mm applies. No deductions apply for slumps less than 80mm.	\$5.00m <sup>3</sup> per 20mm of slump (or part thereof)
<b>Hyset (Set Time Modification)</b>	Hyset Hyset Advantage Hyset Advantage +	\$6.00/m <sup>3</sup> \$12.00/m <sup>3</sup> \$25.00/m <sup>3</sup>
<b>Alternative Aggregate</b>	10mm 7mm	\$7.00m <sup>3</sup> \$10.00m <sup>3</sup>
<b>Reduced Line Mixes</b>	Normal mixes and only up to 32mpa with 80 slump. (All other reduced line mixes price on request)	\$12.00m <sup>3</sup>
<b>Retarder</b>	Slow Set Extra Slow Set	\$2.00/m <sup>3</sup> \$6.00/dose/m <sup>3</sup>



Hymix

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Ice and Chilled Water	Dosage as requested	POA
Xypex	Per m <sup>3</sup> Any pours under 20m <sup>3</sup> incur a one off fee	As per quote \$120.00
Multi-drop Pours	2 deliveries, 1 truck, a separate docket and invoice must be supplied	Minimum Cartage, Distance Surcharge and Waiting time charges may apply
Plant Delay Fees	Delays to the Hymix production process due to: • Changes to the agreed starting time, or • Changes to the agreed consumption rate, or • Holding trucks on site in excess of 60 minutes	Hymix reserves the right to recover costs up to \$10,000 per hour
Administration Fee	Replacement invoices or delivery dockets	\$5.00/copy
Concrete Testing	Charges apply for requested testing to meet specification requirements.	Refer to Technical Services Charges

\* Please note, all service charges and testing charges will be applied over and above rates charged for concrete.

\*\* All charges are subject to change without notice.

### Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.

### Delivery Notice - Special Mixes

- For all special mixes not mentioned above a minimum of 72 hours notice is required prior to delivery.

### Waterproof Concrete

- Hymix does not guarantee waterproofness or impermeability of concrete or any resultant structure when a specification calls for the inclusion into a mix of a water proof admixture or permeability reducing admixture
- Minimum 72 hours notice is required prior to delivery

### Temperature Control

- Hymix does not guarantee the temperature of the concrete. For concrete that requires temperature control, the price will be subject to the requested specification and the process requirements to complete the pour.

### Shrinkage Specification

- Shrinkage specification is based on laboratory test results as per AS1012. Site testing could result in variations in test results of up to  $\pm 150$  microstrain.

### Load Size Restrictions

- To comply with quality assurance certain standard products will be sold and batched with a minimum load size of 1.0m<sup>3</sup> and quantity increments will apply.

For certain non-standard products, and all products above 50MPa will be sold and batched with a minimum load size of 2.0m<sup>3</sup> and quantity increments will apply.

These load size restrictions may change periodically. For further information please contact your Hymix representative.

### Contract Documents

- Hymix reserves the right to negotiate all conditions contained in any contract/agreement documentation. Until such negotiations have taken place, the Hymix Terms and Conditions of Sale which have been included with this submission will take precedence.

### Payment Terms and GST

- Cash sales – payment required prior to delivery
- Credit accounts – within any credit period granted in writing by Hymix All rates are exclusive of GST

### Credit Card Payments

- Hymix has the option for account customers to pay their invoices via credit card; this payment method will attract a surcharge of 1.3% for MasterCard and Visa and 2.09% for AMEX.

## TECHNICAL SERVICES CHARGES

### Area - Brisbane and Gold Coast

Effective Date – 1 January 2021

STANDARD TESTING SERVICES	DESCRIPTION	FEE
Minimum 24 hours notice to book testing and any changes to orders within that time will be subject to availability. Any testing required over and above normal project assessment for compression should be advised at time of booking		All rates are exclusive of GST
<b>Normal Operating Hours</b>	Monday to Friday – 6:00am to 4:00pm	Not applicable
Note: All public holidays are treated as a Sunday		
<b>Standard Compression Test</b>	100mm cylinders – (minimum of 3 cylinders, includes one slump)	\$170.00 per test
<b>Extra Compression Test</b>	100mm cylinders	\$57.00 per cylinder
<b>Slump Only</b>		\$100.00 each
<b>Extra Slump Test</b>		\$35.00 each
<b>Standard Flexural Test</b>	100mm beam (minimum of 3)	\$530.00 per test
<b>Extra Flexural Test</b>	100mm beam	\$180.00 per beam
<b>Standard Indirect Tensile Test</b>	150mm Cylinders (minimum of 3)	\$230.00 per test
<b>Standard Shrinkage Test</b>	75mm Beams (minimum of 3)	\$510.00 per test
<b>Sample Only</b>	100mm Cylinders (minimum of 3 cylinders)	\$140.00 per test
<b>Crush Only</b>	Cylinders must be delivered to Laboratory	\$52.00 per cylinder

### ADDITIONAL TESTING AND OTHER ITEMS

<b>Air Content</b>		\$150.00 each
<b>Grout test</b>	75/50mm Cube (minimum of 3)	\$155.00 per test
<b>Extra Grout</b>	75/50mm Cube cure and crush only	\$52.00 per cube
<b>Core test</b>	Cure, cap, crush & report only (Additional charge for securing of cores and site establishment may be applied)	\$125.00 per core
<b>Trial Mix Fee</b>	Does not include associated tests, Extra Costs Associated with non local aggregates will be charged to client	\$450.00 per trial
<b>Bleed</b>		POA
<b>Steel Fibre Count</b>		POA
<b>Schmidt Hammer Test &amp; report</b>		\$1,000.00 each
<b>Insitu Concrete Temperature Measure / Report</b>		POA

### ADDITIONAL CHARGES

In addition to the above rates and charged per half hour or part thereof

<b>Late Cancellation of Testing</b>	within an hour of scheduled delivery time	\$170.00 each
<b>Slow Testing Surcharge (Waiting Time)</b>	Applies if there is greater than 30 minutes between tests or delays to original start time	\$95.00 per hour
	Normal Operating Hours	\$1.50/minute after 30 minutes
	Outside Normal Operating Hours	\$3.00/minute after 30 minutes
<b>Test on site after hours</b>	Saturday 6:00am - 12:00 noon Additional to standard charges above	\$20.00 per cylinder
<b>Testing Surcharge</b>	Monday to Friday Testing 4:00pm - 6:00am Additional to standard charges above - Min 4 Hours	\$20.00 per cylinder \$60.00 per hour
	Saturday 12:00 noon to Monday 6:00am & Public Holidays Additional to standard charges above - Min 4 Hours	\$20.00 per cylinder \$80.00 per hour
<b>Moulds Lost, Damaged or stolen from Site</b>		\$135.00 per mould (cylinder) \$500.00 per mould (flexural) \$860.00 per mould (shrinkage)
<b>Travel Time</b>	Applies outside Brisbane or Gold Coast Metro area	\$60.00 per hour

## TECHNICAL SERVICES CHARGES

### Area - Brisbane and Gold Coast

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MISCELLANEOUS CHARGES	DESCRIPTION	FEE
All rates are exclusive of GST		
<b>Lab Opening fee</b>	Applies for after hours crushing, trials, commence curing etc	\$500.00 per event
<b>Re-issue of Test Certificates</b>	Plus Additional Charge per Certificate	\$25.00 each
<b>Re-printing of test certificates</b>		\$5.00 each
<b>AS1379 Production assessment report</b>		\$260.00 each
<b>Aggregate / Quarry Testing</b>		POA

#### Product Testing

- Please note testing may be sub contracted. The ordering of testing by the customer is taken as approval to use alternative NATA approved contractors.